

How to read your meter

Dial meter

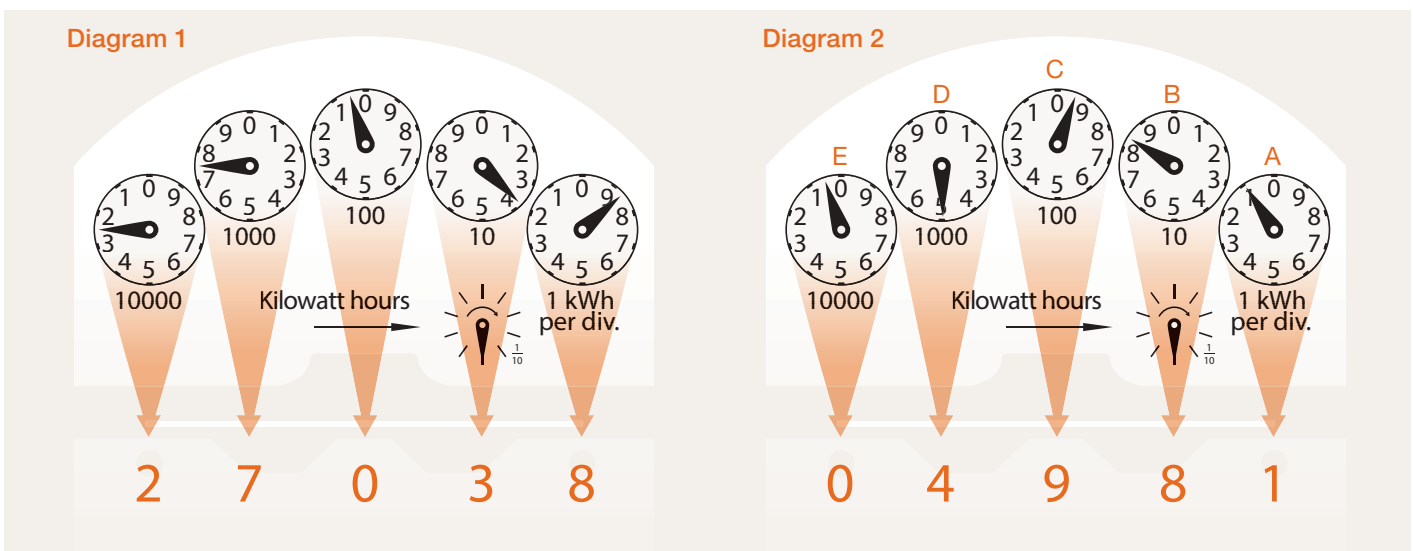
As a self read customer, it is important that you understand how you read your meter. Entering the correct information, when providing Western Power with your meter reading, will ensure that you are billed accurately.

Your meter is a dial meter.

Clock-face dial meters have four, five or six dials, which alternate in direction.

To read these meters:

- stand directly in front of the meter
- starting from the right, read each dial and write down the figures
- when a dial hand points between two numbers, write down the lower of the two
- if the hand points between 0 and 1 write down 0, but if the hand points between 0 and 9, write down 9



For example, the reading in diagram 1 is 2-7-0-3-8, that is, 27,038 kilowatt hours (units).

- when a dial hand appears to be exactly on a number as on dial (D) in diagram 2, look at dial (C) to the right
- if the hand on dial (C) has not passed 0, the number 5 has not actually been reached on dial (D) and the reading on that dial is the next lower number, 4
- the reading in diagram 2 is 0-4-9-8-1. That is 4,981 kilowatt hours (units)