



# Your action required

## Electrical safety risk identified on your property

### Property occupier details

Occupier name: \_\_\_\_\_

Meter number: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Reference number: \_\_\_\_\_

Time: \_\_\_\_\_ am/pm Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

We were working in your area today and identified an **electrical safety risk** on your property that needs urgent attention.

If you have any questions please contact us on **13 10 87** and quote the reference number above.

### Why is it important to protect and maintain electrical connection equipment?

Faulty or hazardous electrical connection equipment can damage your appliances, your property or even cause serious injury when overlooked. Carrying out the repairs in this notice ensures a safe electrical supply for everyone.

### ❑ Faulty electrical equipment on your property

Equipment identified overleaf needs to be fixed by a licensed electrician, as it can cause injury to yourself and others or damage your property.

As the equipment belongs to you, it's your responsibility to ensure it's fixed and safe.

### What do you need to do?

Call a licensed electrician to come and fix the equipment as soon as possible and show them this notice.

If you need help to find a licensed electrician, please contact Master Electricians on **1300 889 198**, or the National Electrical & Communications Association (NECA) on **6241 6100**.

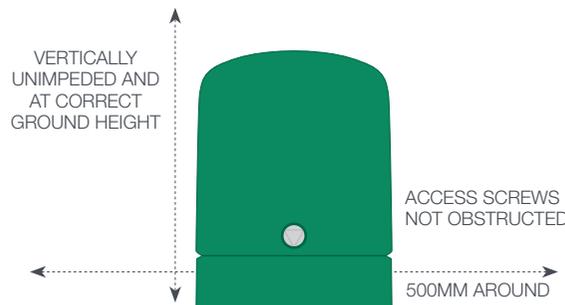
### ❑ Obstruction to underground pillar (green dome)

Plants, shrubs and other objects that are too close to the green dome can make it difficult for us to safely access it when needed. We may require quick access to the dome, so that we can restore power when there's a fault or isolate power in an emergency to keep you safe.

### What do you need to do?

Remove any obstructions above the dome and within half a meter all around. It's important you arrange for the removal of the obstructions within 90 days to provide safe access to the equipment. Planning this yourself will ensure the site is left how you'd like it.

If the work isn't completed at the time when access is needed, we may have to action the work promptly ourselves and/or disconnect your supply, to ensure safety of your property and the community. We'll make sure to leave the site electrically safe. If it's considered a safety risk, we'll recommend appropriate measures (i.e. installing a temporary fence) as soon as possible.



Obstruction free area around underground pillar (green dome)



### ❑ Trees or vegetation growing too close to your electrical equipment

Trees near electrical equipment are dangerous because they can cause fires or electric shocks.

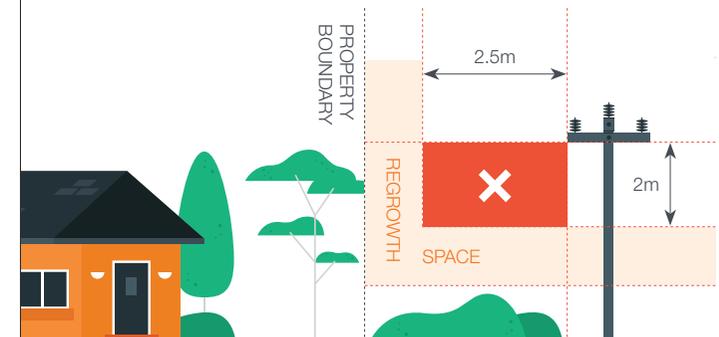
As the property owner or occupier, you're responsible for ensuring trees on the property stay clear of powerlines all year round.

Your local council or Western Power are responsible for any trees or vegetation beyond the boundaries of your private property. This includes street verges.

### What do you need to do?

Call an arborist or professional tree pruner to prune the trees or vegetation. If your trees require trimming, we recommend you hire a professional, as it's very dangerous to trim trees anywhere near powerlines.

If you have recently received a 40 day notice to cut your trees, it is now safe to prune your tree/vegetation to the distance specified on the notice.



Tree regrowth boundaries between property and electrical equipment