

# Model Service Level Agreement

**Extended and Additional Metering Services Fees**  
Annual Prices for 2021/22

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Model Service Level Agreement

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## Purpose of this document

The Model Service Level Agreement (MSLA) is required under the Electricity Industry (Metering) Code 2012. The agreement sets out terms and conditions on which metering services will be supplied by the network operator to a user (e.g. retailer). It also includes fees for extended and additional metering services, which are not covered network tariffs. Individual metering service level agreements may be established between Western Power and its users and are based on the MSLA.

Western Power's MSLA was first approved in March 2006 and then subsequently amended in 2020.

The ERA published its final findings on Western Power's proposed amendments to the MSLA on 31 August 2020. As required under section 6.20(4) of the Metering Code, Western Power amended MSLA in accordance with the ERA's final findings and published the amended document as required under clause 6.20(4).

The amended MSLA took effect on 1 November 2020 and can be found on the Western Power website - [2020 Metering Model Service Level Agreement \(effective as of 01 November 2020\)](#).

The ERA's final findings required Western Power to include a mechanism for annual price updates based on the access arrangement pricing parameters for CPI, labour escalation and productivity improvements to the fees in Schedule 5.

This document provides the prices for 2021/22 effective from 1 July 2021, which have been escalated in accordance with the mechanism defined in Schedule 5 of the MSLA:

## Schedule 5 – Extended and Additional Metering Service Fees

Table 6: Metering Services Fees for 2021-22

ID	Service Description	Fee (\$ per unit unless otherwise stated)
		All areas 2021-22
<b>Extended Metering Services</b>		
MS-7	De-energise (Manual)	
A	Low Voltage supply	63.80
B	High Voltage supply	POA
MS-8	Re-energise (Manual)	
A	Standard – Low Voltage supply	63.79
B	Urgent – Low Voltage supply	160.94
C	High Voltage Supply	POA
MS-9	Meter exchange	
A	Single phase whole current meter	76.23
B	Three phase whole current meter	76.18
C	Current transformer meter	76.08
MS-10	Meter investigation	193.43
MS-11	Communications Link installation	
A	Radio frequency Communications Link	76.18
B	Cellular Communications Link	338.90
MS-12	Communications Link deactivation	76.18
MS-13	Meter test (laboratory)	
A	Single phase whole current meter	477.78
B	Three phase whole current meter	592.17
MS-14	Meter test (on- site)	
A	Single phase whole current meter	361.16
B	Three phase whole current meter	490.36
C	Current transformer meter	577.34
MS-15	Meter reconfiguration	
A	Manual	76.76
B	Remote	20.43
MS-16	Enablement of signal pulse outputs	326.53
MS-17	Remove Meter	141.85
MS-18	Verify Meter Energy Data	6.64
MS-19	Non-scheduled special Meter Reading	
A	Accumulation Meter (Manual with or without preferred date)	14.84
B	Interval Meter (Manual with or without preferred date)	19.85
C	Interval Meter (Remote)	0.61
D	Appointment - Accumulation Meter (Manual)	32.17
E	Appointment - Interval Meter (Manual)	43.92
MS-20	Meter read route change	5.50

### Labour and Fleet Fees for Services Priced on Application

Unless otherwise agreed by Western Power and the user, labour rates and fleet rates for Metering Services that are Priced on Application (identified as 'POA') will be calculated by Western Power using the hourly rates in Table 6, as relevant.

Table 6: Labour rates for Services Priced on Application

ID	Resource Description	Fee (\$ per hour) 2021-22	
		Business Hours	Outside Business Hours
<b>Labour Rates</b>			
LR – 1	Administration	106.14	123.27
LR – 2	Technical Specialist	122.28	135.91
LR – 3	Field Worker	125.67	131.65
LR – 4	Designer	105.64	124.70
LR – 5	Estimator	116.90	139.64
LR – 6	Project Management	130.56	153.22

Table 6: Fleet rates for Services Priced on Application

ID	Resource Description	Fee (\$ per hour) 2021-22
<b>Fleet Rates</b>		
FR – 1	Light Fleet	19.58
FR – 2	Heavy Fleet	42.97