

# Model Service Level Agreement

**Extended and Additional Metering Services Fees**  
Annual Prices for 2022-23

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Model Service Level Agreement

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## Purpose of this document

The Model Service Level Agreement (MSLA) is required under the *Electricity Industry (Metering) Code 2012*. The agreement sets out terms and conditions on which metering services will be supplied by the network operator to a user (e.g. retailer). It also includes fees for extended and additional metering services, which are not covered network tariffs. Individual metering service level agreements may be established between Western Power and its users and are based on the MSLA.

Western Power's MSLA was first approved in March 2006 and then subsequently amended in 2020.

The ERA published its final findings on Western Power's proposed amendments to the MSLA on 31 August 2020. As required under section 6.20(4) of the Metering Code, Western Power amended MSLA in accordance with the ERA's final findings and published the amended document as required under clause 6.20(4).

The amended MSLA took effect on 1 November 2020 and can be found on the Western Power website - [2020 Metering Model Service Level Agreement \(effective as of 01 November 2020\)](#).

The ERA's final findings required Western Power to include a mechanism for annual price updates based on the access arrangement pricing parameters for CPI, labour escalation and productivity improvements to the fees in Schedule 5.

This document provides the prices for 2022-23 effective from 1 July 2022, which have been escalated in accordance with the mechanism defined in Schedule 5 of the MSLA, based on the values from the fourth access arrangement by virtue of the 2022-23 pricing year being a gap year between the fourth and fifth access arrangements:

All prices quoted in this Price List are **GST exclusive**.

## Schedule 5 – Extended and Additional Metering Service Fees

Table 1: Metering Services Fees for 2022-23

ID	Service Description	Fee (\$ per unit unless otherwise stated)
		All areas 2022-23
<b>Extended Metering Services</b>		
MS-7	De-energise (Manual)	
A	Low Voltage supply	65.74
B	High Voltage supply	POA
MS-8	Re-energise (Manual)	
A	Standard – Low Voltage supply	65.73
B	Urgent – Low Voltage supply	165.88
C	High Voltage Supply	POA
MS-9	Meter exchange	
A	Single phase whole current meter	78.30
B	Three phase whole current meter	78.23
C	Current transformer meter	78.08
MS-10	Meter investigation	199.35
MS-11	Communications Link installation	
A	Radio frequency Communications Link	78.23
B	Cellular Communications Link	348.01
MS-12	Communications Link deactivation	78.23
MS-13	Meter test (laboratory)	
A	Single phase whole current meter	492.39
B	Three phase whole current meter	610.37
MS-14	Meter test (on- site)	
A	Single phase whole current meter	372.14
B	Three phase whole current meter	505.31
C	Current transformer meter	594.94
MS-15	Meter reconfiguration	
A	Manual	79.11
B	Remote	21.07
MS-16	Enablement of signal pulse outputs	336.28
MS-17	Remove Meter	146.15
MS-18	Verify Meter Energy Data	6.85
MS-19	Non-scheduled special Meter Reading	
A	Accumulation Meter (Manual with or without preferred date)	15.29
B	Interval Meter (Manual with or without preferred date)	20.45
C	Interval Meter (Remote)	0.63
D	Appointment - Accumulation Meter (Manual)	33.15
E	Appointment - Interval Meter (Manual)	45.26
MS-20	Meter read route change	5.67

### **Labour and Fleet Fees for Services Priced on Application**

Unless otherwise agreed by Western Power and the user, labour rates and fleet rates for Metering Services that are Priced on Application (identified as 'POA') will be calculated by Western Power using the hourly rates in Table 2, as relevant.

*Table 2: Labour rates for Services Priced on Application*

ID	Resource Description	Fee (\$ per hour) 2022-23	
		Business Hours	Outside Business Hours
<b>Labour Rates</b>			
LR – 1	Administration	109.59	127.28
LR – 2	Technical Specialist	126.26	140.33
LR – 3	Field Worker	129.76	135.94
LR – 4	Designer	109.08	128.76
LR – 5	Estimator	120.70	144.18
LR – 6	Project Management	134.80	158.21

*Table 3: Fleet rates for Services Priced on Application*

ID	Resource Description	Fee (\$ per hour) 2022-23
<b>Fleet Rates</b>		
FR – 1	Light Fleet	20.06
FR – 2	Heavy Fleet	44.03