

Model Service Level Agreement

Extended and Additional Metering Services Fees
Annual Prices for 2023-24

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Model Service Level Agreement

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Purpose of this document

The Model Service Level Agreement (MSLA) is required under the Electricity Industry (Metering) Code 2012. The agreement sets out terms and conditions on which metering services will be supplied by the network operator to a user (e.g., retailer). It also includes fees for extended and additional metering services, which are not covered network tariffs. Individual metering service level agreements may be established between Western Power and its users and are based on the MSLA.

Western Power's MSLA was first approved in March 2006 and then subsequently amended in 2020.

The ERA published its final findings on Western Power's proposed amendments to the MSLA on 31 August 2020. As required under section 6.20(4) of the Metering Code, Western Power amended the MSLA in accordance with the ERA's final findings and published the amended document as required under clause 6.20(4).

The amended MSLA took effect on 1 November 2020 and can be found on the Western Power website - [2020 Metering Model Service Level Agreement \(effective as of 01 November 2020\)](#).

The ERA's final findings required Western Power to include a mechanism for annual price updates based on the access arrangement pricing parameters for CPI, labour escalation and productivity improvements to the fees in Schedule 5.

This document provides the prices for 2023-24 effective from 1 July 2023, which have been escalated in accordance with the mechanism defined in Schedule 5 of the MSLA:

All prices quoted in this Price List are **GST exclusive**.

Schedule 5 – Extended and Additional Metering Service Fees

Table 1: Metering Services Fees for 2023-24

| ID | Service Description | Fee (\$ per unit unless otherwise stated) |
|-----------------------------------|--|---|
| | | All areas 2023-24 |
| Extended Metering Services | | |
| MS-7 | De-energise (Manual) | |
| A | Low Voltage supply | 69.59 |
| B | High Voltage supply | POA |
| MS-8 | Re-energise (Manual) | |
| A | Standard – Low Voltage supply | 69.57 |
| B | Urgent – Low Voltage supply | 175.58 |
| C | High Voltage Supply | POA |
| MS-9 | Meter exchange | |
| A | Single phase whole current meter | 82.79 |
| B | Three phase whole current meter | 82.70 |
| C | Current transformer meter | 82.53 |
| MS-10 | Meter investigation | 211.01 |
| MS-11 | Communications Link installation | |
| A | Radio frequency Communications Link | 82.70 |
| B | Cellular Communications Link | 367.91 |
| MS-12 | Communications Link deactivation | 82.70 |
| MS-13 | Meter test (laboratory) | |
| A | Single phase whole current meter | 521.18 |
| B | Three phase whole current meter | 646.09 |
| MS-14 | Meter test (on- site) | |
| A | Single phase whole current meter | 393.88 |
| B | Three phase whole current meter | 534.85 |
| C | Current transformer meter | 629.72 |
| MS-15 | Meter reconfiguration | |
| A | Manual | 83.73 |
| B | Remote | 22.31 |
| MS-16 | Enablement of signal pulse outputs | 355.86 |
| MS-17 | Remove Meter | 154.68 |
| MS-18 | Verify Meter Energy Data | 7.25 |
| MS-19 | Non-scheduled special Meter Reading | |
| A | Accumulation Meter (Manual with or without preferred date) | 16.19 |
| B | Interval Meter (Manual with or without preferred date) | 21.65 |
| C | Interval Meter (Remote) | 0.67 |
| D | Appointment - Accumulation Meter (Manual) | 35.08 |
| E | Appointment - Interval Meter (Manual) | 47.91 |
| MS-20 | Meter read route change | 6.01 |

Labour and Fleet Fees for Services Priced on Application

Unless otherwise agreed by Western Power and the user, labour rates and fleet rates for Metering Services that are Priced on Application (identified as 'POA') will be calculated by Western Power using the hourly rates in Table 2, as relevant.

Table 2: Labour rates for Services Priced on Application

| ID | Resource Description | Fee (\$ per hour) 2023-24 | |
|---------------------|----------------------|---------------------------|------------------------|
| | | Business Hours | Outside Business Hours |
| Labour Rates | | | |
| LR – 1 | Administration | 119.11 | 138.34 |
| LR – 2 | Technical Specialist | 137.23 | 152.53 |
| LR – 3 | Field Worker | 141.04 | 147.75 |
| LR – 4 | Designer | 118.56 | 139.94 |
| LR – 5 | Estimator | 131.19 | 156.71 |
| LR – 6 | Project Management | 146.52 | 171.96 |

Table 3: Fleet rates for Services Priced on Application

| ID | Resource Description | Fee (\$ per hour) 2023-24 |
|--------------------|----------------------|---------------------------|
| Fleet Rates | | |
| FR – 1 | Light Fleet | 21.75 |
| FR – 2 | Heavy Fleet | 47.73 |