

Information for submitting site plan photos

During the application process you will be asked to provide site photos to assist us in our creation of a Detailed Design and Access Offer. The quality of these photos have a significant impact on our ability to quickly complete your successful application, so please find in this brief some information on our requirements and what you can do to ensure your application is successfully accepted and completed.

Size specifications

- Our customer application web form has a size limit of 10mb per attachment field
- For each field, only a single file can be attached

It is understood that sometimes you will need to submit more than a single document (ie. for site photos); in these cases we recommend that you convert your separate photos into a single .zip file and attach that.

Photo Requirements

The mandatory photos you are required to submit may differ depending on type of product you wish to apply for, these requirements are listed below.

Please Note: Taking photos of Western Powers infrastructure is not mandatory however you may choose to do so if you believe it will assist us in understanding your applications scope, and may positively affect the timeliness of your outcome.

Move Western Power Equipment

Mandatory:

- photo(s) showing the extent of the worksite
- the final position of the asset you wish to move.

Optional:

- any additional information you believe may assist us in understanding your requirements.

Residential Connections and Power Upgrades / Commercial Connections and Power Upgrades

Mandatory:

- photo showing property frontage
- preferred location of your connection asset (e.g. pillar, substation etc.).

Optional:

- photo showing any obstructions (e.g. retaining walls, driveways)
- any additional information you believe may assist us in understanding your requirements.



Install Streetlights and Un-metered Supplies

Mandatory:

- photo(s) showing the extent of the worksite
- the final position of the asset you wish to move (relocations only).

Optional:

- any additional information you believe may assist us in understanding your requirements.